



Superior Court of California County of San Benito

TO: Interested Vendors

FROM: Superior Court of California, County of San Benito

DATE: December 28, 2020

SUBJECT: **QUESTIONS AND ANSWERS NO. 1**
RFQ Title: **Terrazzo Cleaning Services**
RFQ Number: **TC2021**

ACTION REQUIRED: Please review the following questions and answers.

RFQ CONTACT: admin@sanbenito.courts.ca.gov
(include the words "RFQ Number TC2021" in the subject line of any communication via this email address)

Question 1	We attended the site visit for Janitorial Services RFP JS2021. We plan on bidding on RFQ TC2021 for the Terrazzo Flooring is this walk Mandatory even though we attended the first walk?
Answer 1	Yes.
Question 2	Who is the current contractor and how much are you paying the current contractor?
Answer 2	The Court does not have a contractor who performs these services.
Question 3	<p>I would like more clarification for this RFQ, if possible.</p> <p>In section 1. Services</p> <p style="padding-left: 40px;">A. Strip, refinish, polish, and seal all terrazzo floors....</p> <p>I believe I know what you are trying to accomplish, but anyone else bidding this may need more explicit instructions. This is what I understand from my experience over the years.</p> <p>Strip means the process to remove any previous floor wax or sealer that may have been applied.</p> <p>Refinish, I'm not sure what you are requesting. In the original contract, you had the 3M method that had a form of refinishing with their special series of floor pads(from coarse to super fine) that could refinish a floor surface. This was a very time consuming process.</p> <p>Polish, would be to use a fine pad to bring out luster from a floor surface.</p> <p>Seal, would be to apply a coat or two of a specialized product for terrazzo floor surfaces.</p> <p>On most terrazzo floors, you would strip the floor surface until all the old wax or sealer has been removed. Rinse thoroughly. High speed buff/polish to bring out the luster in the floor surface, then apply a couple coats of specialized sealer.</p> <p>If we quote this RFQ, we want to make sure we have the correct amount of manpower and products to meet the expectations of this project. Thank you in advance for taking my question.</p>

<p>Answer 3</p>	<p>The Statement of Work (Attachment 1 of the RFQ) requires the selected vendor to refinish the terrazzo floors. The Statement of Work does not require the selected vendor to use the 3M method.</p> <p>The Court seeks a vendor with sufficient expertise to perform the services to the standards specified in the Statement of Work. If a vendor's expertise leads it to determine that refinishing is not required to meet the standards specified in the Statement of Work, the vendor may propose corresponding exceptions or changes to the Contract (Attachment 3 of the RFQ) in accordance with Part 2 of the Quote Form (Attachment 2 of the RFQ).</p> <p>As a reminder, section 2 of the Statement of Work states "When the Services have been performed, the floors (including all corners and edges) must (i) be clean, (ii) be free of stains, spots, deposits, smudges, or streaks, (iii) have a uniform extremely shiny appearance, and (iv) have a high traction surface. All baseboards and the bottoms of walls and doors adjacent to terrazzo floors must be left clean and unblemished, with no watermarks, streaks, stains, or deposits. All surfaces must be left free from damage from the cleaning process."</p>
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